

Shackleton Village Residents Association

Safeguarding Adults Policy

Policy statement

Shackleton Village Residents Association is committed to Safeguarding Adults. We believe that the welfare of adults at risk is paramount • All adults at risk, regardless of age, disability, gender reassignment, race, religion or belief, sex, or sexual orientation, marriage and civil partnership, pregnancy and maternity, have a right to equal protection from all types of harm or abuse.

Scope

This policy applies to anyone working on behalf of Shackleton Village Residents Association: the committee, residents, volunteers, anybody paid by the Association to carry out work on its behalf.

For the purposes of this policy the definition of an adult is someone over the age of 18 years old.

What is Adult Safeguarding?

Adult safeguarding" is working with adults with care and support needs to keep them safe from abuse or neglect. It is an important part of what many public services do, and a key responsibility of local authorities.' – Care Act 2014

All organisations have a duty to make sure that the welfare of all adults is ensured. As part of this they need to understand when to implement their safeguarding adults reporting procedures.

Safeguarding duties apply to an adult who:

- Has needs for care and support (whether or not the local authority is meeting any of those needs) and;
- Is experiencing, or is at risk of, abuse or neglect; and;
- As a result of those care and support needs is unable to protect themselves from either the risk of, or the experience of, abuse or neglect.

Legal Framework

This policy has been drawn up based on legislation, policy and guidance that seeks to protect adults in England. A summary of the key legislation and guidance is available from the The Ann Craft Trust:

<https://www.anncrafttrust.org/resources/safeguarding-adults-legislation/>

Supporting documents

This policy statement should be read alongside our organisational policies, procedures, guidance and other related documents, especially those relating to safeguarding, health & safety and privacy:

We believe that:

- Adults should never experience abuse of any kind
- We have a responsibility to promote the welfare of all adults, to keep them safe and to practise in a way that protects them.

Definitions of abuse are

Key definitions and types of abuse in safeguarding adults include:

- **Physical Abuse:** Hitting, slapping, pushing, burning, misuse of medication, or inappropriate restraint.
- **Sexual Abuse:** Any sexual act, including rape or sexual assault, where the person does not or cannot consent.
- **Psychological/Emotional Abuse:** Threats of harm, abandonment, humiliation, intimidation, verbal abuse, or cyber-bullying.
- **Financial/Material Abuse:** Theft, fraud, exploitation, or pressure regarding wills, property, or benefits.
- **Neglect and Acts of Omission:** Failing to provide necessities like food, shelter, or medical care, or ignoring physical/emotional needs.
- **Discriminatory Abuse:** Harassment or unfair treatment based on age, race, gender, sexuality, or disability.
- **Organisational/Institutional Abuse:** Poor care standards, rigid routines, or neglect within an institution that violates a person's dignity.
- **Self-Neglect:** When a person fails to take care of their own personal hygiene, health, or surroundings, causing risk to themselves.
- **Modern Slavery:** Human trafficking, forced labour, and domestic servitude

Roles and Responsibilities

The Designated Safeguarding Lead:

Name: Penny Stynes

Phone: 07979 473852

Email: penny.stynes@hotmail.co.uk

Health and Safety Lead

Name: Dave Cotterell

Phone: 07885 750350 (mobile for out of hours)

Email: davetenpick@gmail.com

Chair of Shackleton Village Residents Association

Name: Amy Cox-Newton

Phone: 07789 991312

Email: amyjessecox@hotmail.com

Reporting Incidents

All allegations or suspicions must be treated seriously and reported to the Designated Safeguarding Lead as soon as possible and logged accordingly.

The Designated Safeguarding Lead will then devise an appropriate plan of action. The exact nature of the action taken will be determined by the individual circumstances, but it may include the involvement of external authorities, such as the Warwickshire Social Care Team (see section below for contact details) who will advise of next steps, or Police. Therefore, it may not be possible for Shackleton Village Residents Association to maintain confidentiality.

If you do not feel comfortable speaking to the Designated Safeguarding Lead, please contact Warwickshire County Council Social Care or in emergency situations the police.

In an Emergency contact Warwickshire Police via 999

Contact Details

The social care and support teams can offer advice and support to you and, where necessary, arrange appropriate services.

Warwickshire County Council Social Care and Support contact 01926 **412080**. During out-of-office hours an emergency duty social worker is available from 5.30pm Monday to Thursday, and from 5pm on Friday until 8.30am on the next normal working day. Call us on 01926 886922.

Warwickshire Local Authority Designated Officer tel: 01926 745376 email:

lado@warwickshire.gov.uk.

Any concerns in relation to the Designated Safeguarding Lead should be reported directly to the LADO

To report a crime or raise a concern about abuse with Warwickshire Police, you can phone non-emergency number on **101**. But if it is an emergency always dial: **999**

National Support Agencies:

Action on Elder Abuse

A national organisation based in London. It aims to prevent the abuse of older people by raising awareness, encouraging education, promoting research and collecting and disseminating information.

Tel: 020 8765 7000

Email: enquiries@elderabuse.org.uk

www.elderabuse.org.uk

Ann Craft Trust

A national organisation providing information and advice about adult safeguarding. The Ann Craft Trust has a specialist Safeguarding Adults in Sport and Activity team to support the sector

Tel: 0115 951 5400

Email: Ann-Craft-Trust@nottingham.ac.uk

www.anncrafttrust.org

Men's Advice Line

For male domestic abuse survivors

Tel: 0808 801 0327

National LGBT+ Domestic Abuse Helpline

Tel: 0800 999 5428

National 24Hour Freephone Domestic Abuse Helplines

www.nationaldahelpline.org.uk/contact-us

Tel 0808 2000 247

Rape Crisis Federation of England and Wales

Rape Crisis was launched in 1996 and exists to provide a range of facilities and resources to enable the continuance and development of Rape Crisis Groups throughout Wales and England.

Email: info@rapecrisis.co.uk

www.rapecrisis.co.uk

Respond

Respond provides a range of services to victims and perpetrators of sexual abuse who have learning disabilities, and training and support to those working with them.

Tel: [020 7383 0700](tel:02073830700) or

[0808 808 0700](tel:08088080700) (Helpline)

Email: services@respond.org.uk

www.respond.org.uk

Stop Hate Crime

Works to challenge all forms of Hate Crime and discrimination, based on any aspect of an individual's identity. Stop Hate UK provides independent, confidential and accessible reporting and support for victims, witnesses and third parties.

24 hours service:

Telephone: [0800 138 1625](tel:08001381625)

Web Chat: www.stophateuk.org/talk-to-us/

E mail: talk@stophateuk.org

Text: [07717 989 025](tel:07717989025)

Text relay: [18001 0800 138 1625](tel:1800108001381625)

By post: [PO Box 851, Leeds LS1 9QS](#)

Susy Lamplugh Trust

The Trust is a leading authority on personal safety. Its role is to minimise the damage caused to individuals and to society by aggression in all its forms – physical, verbal and psychological.

Tel: [020 83921839](tel:02083921839)

Fax: [020 8392 1830](tel:02083921830)

Email: info@suzylamplugh.org

www.suzylamplugh.org

Victim Support

Provides practical advice and help, emotional support and reassurance to those who have suffered the effects of a crime.

Tel: [0808 168 9111](tel:08081689111)

www.victimsupport.com

Women's Aid Federation of England and Wales

Women's Aid is a national domestic violence charity. It also runs a domestic violence online help service.

www.womensaid.org.uk/information-support

Document signed off by the Residents Association committee 12th June 2026

Revision A

Review Date 11th June 2027